

## **Sub: Request regarding proposal for Payment Gateway Service**

### **Technical Qualification & Eligibility criteria**

The following Criteria must be met by the Banks

1. Bank Information shall include complete legal name of the Bank, Number of Years in online Payment solution and collection.
2. Only Scheduled/ Commercial/ PSU/ Private Banks are eligible to apply
3. The banks should be authorized by the Reserve Bank of India (RBI) to provide Electronic Payment Aggregation Services.
4. Bank has to provide list of branches in close proximity to Jamia Hamdard.
5. Bank should be currently providing services with high transaction volumes to govt./educational Institutions & Universities.
6. Bank should be able to provide Online Payment Gateways services with acceptance of VISA, Master card, Rupay & Maestro for Credit Card, Debit Card, Internet Banking online Payment mode etc.
7. Daily collection MIS to be shared additionally with respect to collections made on behalf of University based on the admission data received.
8. Bank has to provide the facility to revalidate/reverify the status of each transaction completed through the online payment or through the collection made through branches.
9. The bank should have at least one globally accepted certification for information security like VeriSign etc.
10. The Bank Should provide Single MIS for all modes
11. The Banks should be operating in India with experience of offering relevant Payment Gateway solutions and services.
12. The Bank will have Contracts with Jamia Hamdard and shall be solely responsible for the execution and delivery of work.
13. The proposed solution should encompass online and offline collection of fee through pool account, reconciliation and customized MIS as per University requirement, processing, refund to the students.
14. System should have the capability of server to server Integration (between payment gateway server and University Portal Server) for intimating the success /failure of the transaction in real time basis.
15. The Payment gateway should be compatible with Online Web Portal of Jamia Hamdard.
16. Application Data Security Standard should be followed.
17. The vendor should Possess ISO-270011 Certification (for Information Security Management System).
18. The Selected Banks should set up a Technical Team in Jamia Hamdard headed by Relationship Manager
19. The set up charges Maintenance cost providing the online Payment Gateway service to Jamia Hamdard is borne by the Banks
20. Neither the University nor the students will be liable to pay any charges on the payment of fees. All the charges for all purposes in respect of payment gateway will be borne by the Banks only.
21. None of the charges (like transaction charges, service charge, bank charge, payment channel charges, etc is) borne by the University.

**Documentary proof for all the above details has to be invariably enclosed and submitted to the Assistant Registrar (Finance) on or before 26.02.2021**