

**Jamia Hamdard**  
(Hamdard University)  
**Hamdard Nagar Delhi-62**  
(JH/PS/Quote/509/June-18)

**TENDER INVITING NOTICE FOR RENEWAL LICENSE OF CYBEROAM  
CR1500ING-XP**

Bids are hereby invited for and on behalf of Jamia Hamdard, for **Renewal of Licenses for Cyberoam CR1500iNG-XP total subscription Plus (AV+AS+IPS +WAF+24x7) for 01 Year.**(as per Annexure-1) as briefly described hereunder:

1.	Name of the work	<b>Renewal of License for Cyberoam CR1500iNG-XP for the period of one year.</b>
2.	Bid submission mode	<ul style="list-style-type: none"><li>• Two packet system:</li><li>• Packet 1 -Technical Bid and</li><li>• Packet 2 -Price Bid.</li></ul>
3.	i) Tender Document Fee - Rs. 1500/ ii) EMD - Rs.12,000++	Tender processing fee and EMD is Payable through Demand Draft drawn on any nationalized bank in favour of “ <b>Jamia Hamdard University</b> payable at New Delhi. The DDs should be sent to“Registrar, Jamia Hamdard University”,Hamdard Nagar, New Delhi-62 in sealed envelope by super scribing as “DDs for Renewal of License for Cyberoam CR1500iNG-XP Tender”. The DDs shall reach on or before the date and time of bid opening.
4.	Date and time of Publication of Tender	From 01.08.2018 to 14.08.2018
5.	Last date and time for submission of bids	12.00 Hrs. of 14.08.2018
6.	Date and time of opening technical bids.	12.30 Hrs. of 14.08.2018

**A. Instructions to Bidders**

1. Bids are to be submitted in the Tender Box kept in the Purchase Section of the University
2. Bidders are instructed to read and understand the eligibility criteria and terms and conditions.
3. Tender processing fee and EMD is Payable through Demand Draft drawn on any nationalized bank in favour of “**Jamia Hamdard University** payable at New Delhi The DDs should be sent to “Registrar, Jamia Hamdard University”, Hamdard Nagar, New Delhi-62 in sealed envelope by super scribing as “DDs for Renewal of License for Cyberoam CR1500iNG-XP Tender”. The DDs shall reach on or before the date and time of bid opening.
4. EMD of the unsuccessful bidders will be refunded after opening the price bids and EMD of the successful bidder will be refunded after successful installation and testing.
5. To avail the concessions available to MSMEs, such bidders are required to submit, the registration certificate issued by NSIC.
6. Bidders are advised to submit the tender strictly based on the terms and conditions and specification contained in the Tender Document. Conditional bids will be summarily rejected.

**B. Eligibility of the bidders**

1. OEM or dealers authorized by OEM can apply for the tender who are in the business for at least 3 years as on the last date for submission of bids.
2. The bidder should have successfully supplied and installed/ maintained at least 2 Cyberoam UTM (Unified Threat Management) firewalls in PSU/Govt./Universities or any other reputed organizations during last one year. This should be duly supported by the Purchase Order/ Work Order.
3. The bidder should also submit installation certificate /document issued by respective organization for the furnished Purchase Orders /Work Orders.
4. Average turnover of the firm shall be Rs. two Crore per annum for the last 3 financial years from the year 2015-16.

5. The Bidder should not be currently black listed or have been blacklisted with any Government of India Agency /PSU, any State Government department. The bidder shall furnish a written declaration in this regard.
6. Bidders should have on their payroll at-least two Cyberoam certified engineers who have at least 3 years' experience in installing, trouble shooting of Cyberoam devices and applications therein. Kindly provide detail in terms of Name, Qualification, No of years of experience.
7. The successful bidder shall also submit a report of status of existing Cyberoam regarding scope of improvement and current configuration of Cyberoam in respect of network security, ease of authorization and access.
8. Every page of the document should be numbered and duly signed.

C. **Each Bidder shall submit the following duly signed documents**

Packet I

1. Annexures I, II, Firm registration certificate and PAN Card.
2. Certification for OEM or authorized dealership, and NSIC certificate (if applicable)
3. Sales Tax Registration Certificate
4. Service Tax Registration Certificate
5. ITRs for the last three years from the Assessment Year 2015-16.
6. Audited Profit and Loss and Balance sheet for last 3 financial years from 2015-16.
7. Work orders/purchase orders and installation reports to meet the eligibility requirements.

Packet II

Annexure III – Price Bid in PDF file.

D. **Terms and Conditions**

1. The price quoted should be for **License Renewal of Cyberoam CR1500iNG-XP for the period of one year** inclusive of the price, taxes, installation and all relevant charges at Jamia Hamdard campus.
2. Details of Specifications and make of each item should be clearly given supported by the illustrated pamphlets wherever possible. Quotations without specifying the make and other particulars may be rejected. The payment will be made after the License Renewal of Cyberoam CR1500iNG-XP received by email and activated,

Opened, checked, installed & found to be in order to our entire satisfaction.  
The accessories included in the items should also be clearly mentioned.

3. Delivery and installation of the item shall be completed within 15 days from the date of Purchase Order.
4. Payment shall be made within 30 days of the Renewal of License of Cyberoam CR1500iNG-XP and installation
5. If the Bidder fails to deliver and install the Renewal of License of Cyberoam CR1500iNG-XP within the period of 15 days. University may, at its discretion, allow an extension in time subject to recovery from the bidder as agreed liquid damages, and not by way of penalty, a sum equal to 10 percentage of the value of order which the bidder has failed to supply for period of delay.
6. In case of failure to supply the goods within the prescribed time and in accordance with the specifications given in the quotations, the University reserves the right to cancel the order and EMD will be forfeited.
7. The University reserves the right to verify /seek confirmation of all original documentary evidence submitted by the vendors in support of the tenders, specifications for eligible criteria. In case any information furnished by vender is found false/incorrect the bid will be rejected.
8. The university reserves to accept the lowest tender and may reject any tender or any part of the tender without assigning any reason thereof.

REGISTRAR  
Jamia Hamdard

**Annexure I – Technical Specification**

Renewal of Cyberoam CR1500iNG-XP total value subscription bundle include: Gateway Anti- Virus, anti-spam, IPS, Web application filter and 24x7 support pack with one year warranty.

Signature of the authorized person: \_\_\_\_\_

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Place: \_\_\_\_\_

Designation: \_\_\_\_\_

Seal.

Note to bidder: To be submitted by the bidder in the letter head and to be signed by the authority signatory with name and designation. Affix the seal of the firm)

**Annexure II - Bid Details and Declaration**

1. Name and address of Firm/Agency (in Block Letters): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
  
2. Nature of Business : \_\_\_\_\_
3. Nature of Ownership : \_\_\_\_\_
4. Name of Proprietor/ Managing Partners/Director of the Firm: \_\_\_\_\_
5. Contact Nos. \_\_\_\_\_  
\_\_\_\_\_
6. Email ID. \_\_\_\_\_
  
7. Name and Address of Branch, if any: \_\_\_\_\_
8. DD Amount No. and date \_\_\_\_\_ Tender processing fee \_\_\_\_\_  
EMD \_\_\_\_\_
9. TIN No. \_\_\_\_\_
10. Service Tax No. \_\_\_\_\_
11. Number of years in the current  
Business: \_\_\_\_\_

I the undersigned hereby declare on behalf of M/s..... that:

- a) The above furnished information is true;
- b) I/We have read, understand, and accept the tender norms;
- c) I/We have not blacklisted by any the Government agency/department /PSU.

Signature of the authorized person: \_\_\_\_\_

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Place: \_\_\_\_\_

Designation: \_\_\_\_\_

Seal.

Note to bidder: To be submitted by the bidder in the letter head and to be signed by the authority signatory with name and designation. Affix the seal of the firm)

**Annexure III - Price Bid**

<b>Sl.no</b>	<b>Description</b>	<b>Qty</b>	<b>Uom</b>	<b>Unit Price</b>	<b>Total value</b>
1	Renewal of <b>CR1500iNG-XP</b> UTM firewall total value subscription bundle include : Gateway Anti-Virus, Anti Spam, IPS, Web application filter and 24X7 support pack and warranty for one year.	1			
		Taxes (VAT+S.T):			
		Grand Total :			
Grand total in words:					

Signature of the Authorized person: \_\_\_\_\_

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Place: \_\_\_\_\_

Designation: \_\_\_\_\_