

Curriculum Vitae

Dr. Mohd Faisal Khan

Present Position: Assistant Professor, Department of Healthcare and Pharmaceutical Management, School of Management and Business Studies, Jamia Hamdard (Deemed to be University), Hamdard Nagar, New Delhi - 110062

Joined Jamia Hamdard, New Delhi on 24 June 2005

Teaching Experience at Jamia Hamdard at Post-graduate Level since 24 June 2005:

19 Years +, Teaching MBA (Health and Hospital Management) and MBA (Pharmaceutical Management)

Industry Experience: 6 years (Approx.)

Date of Birth: August 17, 1968

Academic Qualifications

PhD, PGDHHM, MBBS

Orientation Programme/Refresher Courses/Faculty Development Programme/Online Courses Attended

Nature of the Course	Dates	Place	Duration (in weeks/days)	Sponsoring Agency
Orientation Programme	23 May to 19 June 2017	UGC Human Resource Development Centre, Jamia Millia Islamia, New Delhi	Four Weeks	UGC Sponsored
Refresher Course	6 September to 26 September 2017	UGC Human Resource Development Centre, Jamia Millia Islamia, New Delhi	Three Weeks	UGC Sponsored
Faculty Development Programme	17 th to 23 September 2019	School of Unani Medical Education and	One Week	-

		Research, Jamia Hamdard, New Delhi in collaboration with UGC Human Resource Development Centre, Jamia Millia Islamia, New Delhi		
Refresher Course (Online)	22 nd June to 04 July 2020	Bharati Vidyapeeth Pune, IEEE Delhi Section & Industry Institute Partnership Cell (IIPe), AICTE, Bharati Vidyapeeth's Institute of Computer Applications and Management (BVICAM), New Delhi,	Two Weeks	-
Online Course on "Supply Chain Strategies to Minimize the Impact of COVID-19 on Public Services"	21 July 2020	Administrative Staff College of India and Centre for Innovations in Public Systems	1 Day	-

Employment Details

Earlier worked as Lecturer (Health Management), Medical Superintendent, Assistant Medical Superintendent, Medical Officer, Senior Research Fellow

Books Authored

S.No	Title	ISBN No.	Publisher
1	Emergency Medical Services	81-8191-104-0	Paras Medical Publisher, Hyderabad
2	A Textbook of Health Awareness	81-7724-024-2	Modern Publishers, New Delhi
3	Hospital Waste Management	81-7391-632-2	Kanishka Publishers, New Delhi
4	Intensive Care Units in Hospitals	81-7391-656-1	Kanishka Publishers, New Delhi
5	Management of Superspeciality Hospitals	81-7629-719-4	Deep & Deep Publications, New Delhi
6	Out-Patient (OPD) Services in Hospitals	81-239-1337-0	CBS Publishers, New Delhi
7	Human Resource Management in Hospitals	81-8191-193-8	Paras Medical Publisher, Hyderabad

Selected Research Papers Published in Reputed Journals

- **Management of Public Relations in Hospitals**, *World Wide Journal of Multidisciplinary Research and Development*, Pages 10-16, September-2021, E-ISSN- 2454-6615
- **Impact of COVID-19 Pandemic on Higher Education in India**, *International Journal of Advanced Multidisciplinary Research*, Volume 8, Issue 4-2021, Pages 1-9, ISSN-2393-8870
- **Green Hospitals**, *International Journal of Research and Analytical Reviews (IJRAR)*, Vol. 6, Issue 1, March 2019, Journal No. 43602, Print –ISSN 2349-5138, E-ISSN 2348-1269

- **Electronic Medical Record for Deliverance of Effective Healthcare Delivery: Ethical Issues and Challenges of Digitalization in Clinical Information and Electronic Medical Records (EMR) Management**, *IOSR Journal of Business and Management*, Vol.20, Issue 3, Ver.2, March 2018, Pages: 1-6, Print-ISSN: 2319-7668, E-ISSN: 2278-487X
- **The Progression and Contribution of MSME in the Economic Development of India: *Growth, Opportunities and Challenges***, *International Journal of Research in Management and Social Science*, Volume 6, Issue 1(V), January-March 2018
- **Health Tourism in India**, *Asian Journal of Research in Social Sciences and Humanities*, Asian Research Consortium, (ISSN 2249-7315) Vol. 8, No. 3, March 2018, pp.140-149, SJIF Impact Factor: 5.997(2017). (www.aijsh.com)
- **Health Care Delivery Formats Prevalent in India**, *Asian Journal of Research in Social Sciences and Humanities*, Asian Research Consortium, (ISSN 2249-7315) Vol.7, Issue October 2017, pp.496-507. (www.aijsh.com)
- **Telemedicine: Recent Advances In Innovative Healthcare**, *International Journal of Research in Computer Application and Management*, (ISSN 2231-1009) Vol. 7, Issue No. 09 September 2017, pp.52-55. (www.ijrcm.org.in)
- **Occupational Health Hazards Faced by Healthcare Workers in Hospitals**, *Review of Professional Management*, A Journal of New Delhi Institute of Management, (ISSN 0972-8686) Vol.14, Issue 2, July-Dec. 2016
- **Management of Safety and Security Services in Hospitals – A Managerial Approach**, *PCTE Journal of Business Management*, Punjab College of Technical Education, Ludhiana, July-Dec. 2005.
- **Quality Management in the Healthcare Industry**, *Decision*, Indian Institute of Management (IIM), Calcutta, (ISSN: 0304-0941), Vol. 31, No. 2, July-Dec. 2004.
- **Telemedicine: Challenges and Managerial Implications**, *Abhigyan*, Journal of FORE School of Management, New Delhi, (ISSN: 0970-2385), Vol. XXI No. 4 Jan.-March 2004.
- **A Managerial View of Hospital Accident and Emergency Department-A Critical Unit of Health Care Services**, *Review of Professional Management*, A Journal of New Delhi Institute of Management, New Delhi, (ISSN: 0972-8686), Vol. 2, Issue 2, July –Dec. 2004.
- **A Managerial View of Inpatient Department/Services in Hospitals**, *Synthesis*, Journal of BLS Institute of Management, Ghaziabad, Vo. 2, No. 1, July-Dec. 2004.

Abstract Published in Proceedings of International Conference
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- **“Public Private Partnership in Health Informatics: Role of Stakeholders in Shaping the Effective National Health System to Improve the Health Standards of the Community”**, Proceedings of International Conference-2018 (February 15-16, 2018) on Changed Social Responsibility Mutually Inclusive and Exclusive, School of Management and Business Studies, Jamia Hamdard, New Delhi, ISBN 978-93-85022-76-0, A.K. Publications, Delhi-110093, India

Chapters Published in Books

- Chapter entitled **“Emerging Educational Practices in Marketing of Healthcare Services”**, published in book titled “Multidisciplinary Higher Education, Research, Dynamics and Concepts, Opportunities and Challenges For Sustainable Development”, Editors: Dr. P.K. Varshney and Dr. Gunjan Agrawal ISBN 978-93-87662-12-4, First Edition: February 2018, Swaranjali Publication in Association with NRJP Journals, Ghaziabad, India
- Chapter entitled **“Management of Disaster and Emergencies”** published in Book titled “Cognitive Concerns of Multidisciplinary Higher Education in India”, Editors: Dr. Pankaj Kumar Varshney and Dr. Gunjan Agarwal, ISBN 978-93-87662-26-1, Year: 2018, Publishers: Swaranjali Publication Ghaziabad, India

Webinar/Conferences/Seminars Attended/Participated

- Attended Webinar on Combining Creative Thinking with Technology Essential for the VUCA (Volatility Uncertainty Complexity Ambiguity) World we now live in, organized by Amity University, NOIDA on 19 June 2020, delivered by Prof.(Dr.) Gary Evans, Faculty of Business, University of Prince Edward Island, CANADA
- Attended Webinar on Impact of COVID-19 on Physical and Mental Health, organized by Bharati Vidyapeeth’s Institute of Computer Applications and Management (BVICAM), New Delhi, INDIA on 26 June 2020

- Attended Webinar on Women (and Men) In Leadership During COVID-19 Scenario; Best Practices for Global Well-Being, organized by Amity University, NOIDA, INDIA on 30 June 2020
- Attended Webinar on Muslim Women and Higher Education, organized by IMPAR (Indian Muslims for Progress and Reforms), New Delhi, INDIA on 4 July 2020
- Attended Webinar on Block Chain – Technological Perspective organized by Bharati Vidyapeeth's Institute of Computer Applications and Management (BVICAM), New Delhi, INDIA on 18 July 2020
- Attended Webinar on The Impact of COVID-19 On Microfinance And Entrepreneurship Development, organized by Amity University, NOIDA, INDIA on 24 July 2020
- Attended Webinar on Citations and Reference Management using Mendeley, organized by Bharati Vidyapeeth's Institute of Computer Applications and Management (BVICAM), New Delhi, INDIA on 14 August 2020
- Attended Webinar on "COVID-19; What are the lessons to be learnt for Science and Society?" on 24.4.2020 delivered by Prof. (Dr.) Seyed Ehtesham Hasnain, Hon'ble Vice Chancellor, Jamia Hamdard, New Delhi
- Participated in Symposium on Blood and Organ Donation (8th March, 2018), Rufaida College of Nursing, Jamia Hamdard, New Delhi
- Participated in 2nd International Business and Finance Conference (February 21, 2018), Centre for Management Studies, Jamia Millia Islamia, New Delhi
- Participated in National Conference (MHRDC-2018) "Multidisciplinary Higher Education, Research, Dynamics and Concepts, Opportunities and Challenges For Sustainable Development (February 17-18, 2018)", SV College, Aligarh
- Participated in International Conference-2018 "Changed Social Responsibility: Mutually Inclusive and Exclusive (February 15-16, 2018)", School of Management and Business Studies, Jamia Hamdard, New Delhi
- Participated in Seminar "Shifting Business Paradigms-Issues and Challenges (February 01, 2018)" organized by Department of Management, Jamia Hamdard, New Delhi
- Participated in International Conference-2018 "Innovative Health Financing Mechanisms: Making Healthcare Affordable in India (January 19-20, 2018)" Department of Health and Hospital Management, School of Management and Business Studies, Jamia Hamdard, New Delhi
- Participated in CONDUIT - 2011: "Seminar on Advertising-Scaling New Peaks (March 5, 2011), Jamia Hamdard, New Delhi.
- Participated in National Marketing Seminar- 2009: Building Brands-The Indian Way" (Nov. 21st, 2009), Jamia Hamdard, New Delhi.
- "National Pharmaceutical Seminar – 2009: Current Challenges and Opportunities in India Pharmaceutical Industry" (March 7, 2009), Jamia Hamdard, New Delhi.

- “Intellectual Property Protection and Management” organized by the National Research Development Corporation in Collaboration with Central Council for Research in Unani Medicine (Feb 11-12, 2009), Jamia Hamdard, New Delhi.
- “A Multidisciplinary Symposium-Cum-Workshop on Therapeutic Drug Monitoring for Better Therapeutics & Drug Development”(February 2 & 3, 2007), All India Institute of Medical Sciences, New Delhi.
- “Marketing Seminar-2006-Marketing of Financial Services”(March 4, 2006) held at Jamia Hamdard, New Delhi.
- “Seminar on Public Health Informatics” (November 24, 2005) held at PHD House, New Delhi, Organized by International Institute of Information Technology, Pune.
- “HR Seminar-2005-24×7 Work Culture (October 15, 2005) held at Jamia Hamdard, New Delhi.
- “National Conference on Hospital Care-Emerging Trends” (March 10&11, 2000) held at IIHMR, Jaipur.

Papers Presented in Conferences
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- **Paper entitled “The Progression and Contribution of MSME in the Economic Development of India” *Growth, Opportunities and Challenges*, 2nd International Business and Finance Conference (21 Feb. 2018), Centre for Management Studies, Jamia Millia Islamia, New Delhi**
- **Paper entitled “Emerging Educational Practices in Marketing of Healthcare Services”, in National Conference (MHRDC-2018) “Multidisciplinary Higher Education, Research, Dynamics and Concepts, Opportunities and Challenges For Sustainable Development (February 17-18, 2018)”, SV College, Aligarh**
- **Paper entitled “Public Private Partnership in Health Informatics: Role of Stakeholders in Shaping the Effective National Health System to Improve the Health Standards of the Community”, in International Conference-2018 “Changed Social Responsibility: Mutually Inclusive and Exclusive (February 15-16, 2018)”, School of Management and Business Studies, Jamia Hamdard, New Delhi**

Member/Advisor

- **Member, Organizing Committee of International Conference-2018 on Changed Social Responsibility Mutually Inclusive and Exclusive (February 15-16, 2018), School of Management and Business Studies, Jamia Hamdard, New Delhi**

- **Advisor in Seminar Current Challenges & Opportunities in Indian Pharmaceutical Industry** held on 7th March, 2009, Department of Management, Jamia Hamdard, New Delhi.

Commendations /Appreciations

- Received **Commendation/Appreciation Letter** on the Direction of the Hon'ble Vice-Chancellor for joining duties on 15/6/2009 for Induction Programme for MBA 2009-2011 batch (July 6, 2009).
- Received **Certificate of Appreciation for actively participating and coordinating** in the Management Orientation Programme for MBA (2009-2011) batch (June 29, 2009).
- Received **Certificate of Appreciation** for very actively contributing in developing the Guidelines for Synopsis and Dissertation of MBA (General, Health Management and Public Health Informatics) (January 22, 2009).

Coordinator Special Lecture Series

- **Coordinator Special Lecture Series on the Topic Role of Healthcare Manager** (July 8, 2009).
- **Coordinator Special Lecture Series on the Topic Accreditation of Hospitals** (July 9, 2009).

Coordinated in Recruitment

- **Coordinated Recruitment of Patient Care Officer** at Majeedia Hospital, Jamia Hamdard (May 22, 2009).

Placement Activities of Students

- **Regularly provided advertisement on vacancies in Healthcare Management to Department of Management for placement activities of students.**

Extra-curricularActivities

- Received **Certificate of Appreciation** for conducting Basketball Match during the Sports and Cultural Week 2010.
- **Participated actively during the Sports and Cultural Week** held between 19th and 26th Jan. 2009.
- **Member of the Quiz Short Listing Committee for Quiz programme to be held at IIPM, New Delhi** (July 9, 2009).

Member of University Authorities

- **Member Board of Studies**, Department of Health and Hospital Management, Jamia Hamdard (University Communication No. AS/BoS (FM)/JH-5/2016 dat. 5 May, 2016).
- **Member Flying Squad Team** (on 28.4.2016) for Even Semester Examination in April/May-2016, Jamia Hamdard (Communication of Controller of Examinations dated April 26, 2016).
- **Member Academic Council** of Jamia Hamdard (University Order dated March 26, 2009).
- **Member Board of Studies**, Department of Management Studies, FMIT, Jamia Hamdard (University Communication dated August 24, 2009).
- **Member Central Purchase Committee** for the year 2006-2007 (University Order dated 7.8.2006).
- **Member Time Table Coordination Committee** for the Academic Session 2006-2007 (University Order dated June 22, 2006).
- **Member Departmental Vigilance Committee** (Anti Ragging Committee) (Departmental Communication dated July 3, 2009).
- **Member of the Committee for the Inspection of Study Centre** of Jamia Hamdard (University Communication dated 17.6.2006).
- **Member of the Committee for the Inspection of Study Centre** of Jamia Hamdard (University Communication dated 12.6.2006).
- **Member of the Committee for framing the time-table of all the Faculties of the University** in a booklet form (University Order dated April 12, 2007).

Participation in Training Programs

- Participated in Training Program on IBM SPSS Statistics Package organized by SPSS South Asia at Jamia Hamdard.

Memberships of Professional Bodies

- Life Member, Indian Association for Medical Informatics, Chandigarh.
- Associate Life Member of the Academy of Hospital Administration, New Delhi.
- Life Member, Indian Society of Health Administrators (ISHA), Bangalore.
- Life Member, Indian Society of Hospital Waste Management (ISHWM), New Delhi.

Contact Details:

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