



One Week - Online

International Faculty Development Program

ORGANISED BY



DEPARTMENT OF HOTEL MANAGEMENT

& CATERING TECHNOLOGY, SMBS

JAMIA HAMDARD

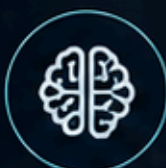
June 08 - 13, 2026

HUMAN INTERVENTION IN AN ERA OF ARTIFICIAL INTELLIGENCE IN HOSPITALITY INDUSTRY

Balancing Technology with Human Excellence



Human Touch



Smart Technology



Better Experiences



Sustainable Hospitality



Data Privacy & Security



Ethical Practices



Responsible Automation



Global Hospitality



- Smart Check-in
- Personalized Service
- Predictive Analytics
- Enhanced Guest Experience

“ Technology Enhances Humans Lead. ”

Resource Persons:

Experts from Academia & Industry

For Whom :

- Academicians / Professionals
- Research Scholars & Learners
- Industry Practitioners & Leaders

Registration Fees (Excluding GST)

- Academicians / Professionals — ₹500/-
- Research Scholars / Learners — ₹250/-

Mode - Online

Registration Link:

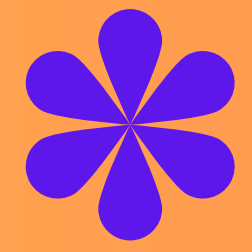
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department-of-hotel-management@jamiahamdard.ac.in

+91 96360 17121

Advisory Committee



Janab Hammad Ahmed Sb.
Chief Patron
Hon'ble Chancellor, Jamia Hamdard



Prof. (Dr.) M. Afshar Alam
Patron
Hon'ble Vice Chancellor, Jamia Hamdard



Colonel Tahir Mustafa
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Jamia Hamdard

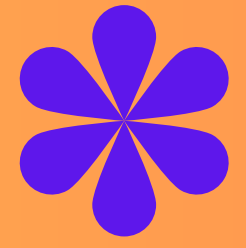


Prof. (Dr.) Syed Nadimul Haque
Dean, SMBS,
Jamia Hamdard



Prof. (Dr.) MD. Shahnawaz Abdin
Head of Department, DHMCT, SMBS
Jamia Hamdard

Keynote Speakers



Prof. (Dr.) Nimit R. Chowdhary
Vice Chancellor,
Rajasthan Technical University, Kota



Prof. (Dr.) Jawahar Suresetti
Vice Chancellor RISU &
Internationally Celebrated Speaker



Prof. (Dr.) Nadir R Karimov
Vice-Rector for International
Relations, Professor - Tashkent State
University of Oriental Studies



Prof. (Dr.) Ashish Dahiya
Professor & Dean, Centre for
International Academic Affairs, Maharshi
Dayanand University Rohtak



Prof. (Dr.) Sarah Hussain
Professor and Head, DT&HM
Jamia Millia Islamia



Prof. (Dr.) Kumar Ashutosh
Head, Department of Adult Continuing
Education and Extension
University of Delhi



Prof. (Dr.) Sanjeev Kumar Saxena
Professor & HOD, DHTM,
Assam University



Prof. (Dr.) Manohar Sajjani
Dean, FH&T, Director, AITT
Amity University Uttar Pradesh, Noida,
India



Dr. Mahendar Reddy Gavinolla
Associate Professor, Dept. of Tourism
& Hotel Management, Central
University of Karnataka



Dr. Sunita Badhwar
Associate Professor,
Director of Skill Development Centre,
Dr. B.R. Ambedkar University Delhi



Prof. (Dr.) Paramita Suklabaidya
Professor, Tourism,
SOTHSM, IGNOU



Prof. (Dr.) Nafees Naqui.
Director
School of Hospitality & Tourism,
Jagran Lakecity University



Prof. (Dr.) Ihtiram Raza Khan
Post Doc Fellow and Post Doc
supervisor, Honorary Adjunct
Professor, Academician,
Jamia Hamdard,



Prof. (Dr.) Amrik Singh
Professor of Hospitality
Lovely Professional University



Mr. Rohit Kumar
Advocate-on-Record
(AoR) Supreme Court of
India | Xogler | Ex
Bytedancer/Snapchatter



Prof. (Dr.) Gaurav Bathla
School of Hotel Management
Airlines and Tourism ,CT
University



Prof. (Dr.) Shankar Jha
Dean, School of Hospitality &
Tourism, Galgotias University



Prof. (Dr.) Yashwant Singh Rawal
Professor, ASH
Amity University, Jaipur



Dr. Divya Jha
Associate Professor,
School of Media & Liberal Arts,
Bennett University



Dr Asjad Usmani
Professor & Academic Leader
(Management Studies)
Don Bosco Institute of
Technology, New Delhi



Mr Suhaib Farooqui
Hotel Manager- Marriott
International



Dr. Viana Hassan,
CEO and founder of ETE
Academy, Malta

ABOUT DEPARTMENT OF HOTEL MANAGEMENT & CATERING TECHNOLOGY, SMBS



The Department of Hotel Management & Catering Technology (DHMCT), established in 2019, is committed to nurturing competent professionals for successful and rewarding careers in the global hospitality and tourism industry. The department offers a dynamic learning environment where classroom instruction is complemented by diverse experiential learning opportunities and strong industry integration.

The primary objective of the department is to impart comprehensive theoretical and practical knowledge while fostering essential professional competencies through experiential and skill-based learning. Equipped with modern training laboratories, advanced food production and food & beverage service labs, and supported by a team of experienced faculty members, the department promotes a culture of innovation, professionalism, and academic excellence.

The programme is designed to equip students with the knowledge, managerial skills, ethical values, and industry-oriented attributes required to become effective leaders and professionals in the hospitality sector. Through a balanced blend of academic rigor and practical exposure, the department strives to develop future-ready hospitality professionals capable of excelling in a rapidly evolving global industry.

ABOUT FACULTY DEVELOPMENT PROGRAMME

The hospitality industry is witnessing a significant paradigm shift with the increasing integration of Artificial Intelligence (AI), automation, and advanced digital technologies into operational and managerial practices. While these technological advancements are redefining efficiency, personalization, and decision-making processes, the essence of hospitality continues to rely on human interaction, emotional intelligence, and service excellence. In this evolving landscape, Human Resource Management plays a pivotal role in balancing technological innovation with the human-centric nature of the industry.

This One Week Online Faculty Development Programme (FDP) is designed to provide academicians, researchers, industry professionals, and scholars with a comprehensive understanding of the evolving role of Human Resources in an AI-driven hospitality ecosystem. The programme aims to explore the transformative impact of AI on HR functions, emerging workplace dynamics, strategic leadership approaches, and the future of work in the hospitality sector.

The FDP will serve as an interdisciplinary platform for knowledge exchange, critical discussions, and capacity building by bringing together experts from academia and industry to deliberate upon contemporary trends, challenges, and opportunities in AI-enabled HR transformation.

OBJECTIVES OF THE FDP

- To examine the impact of Artificial Intelligence on Human Resource practices in the hospitality industry.
- To explore AI-enabled tools and technologies used in recruitment, employee training, workforce analytics, and performance management.
- To analyze emerging challenges associated with AI adoption, including ethical concerns, skill gaps, data privacy, and resistance to organizational change.
- To develop strategic and innovative approaches for effective HR transformation in hospitality organizations.
- To emphasize the importance of maintaining a balance between technological advancement and human interaction for delivering exceptional hospitality experiences.

KEY THEMES COVERED:

- AI Applications in Hospitality and Human Resource Management
- Smart Recruitment, Talent Acquisition, and Workforce Analytics
- Learning, Development, and Upskilling in the Digital Era
- Employee Engagement and Retention Strategies
- Ethical, Legal, and Social Implications of AI
- Strategic HR Transformation and Leadership
- Future of Work in the Hospitality Industry

PROGRAMME SCHEDULE: DAY 1

Date	Time	Topic	Speaker	
8 th June 2026 (Monday)	10:00 AM-11:30 AM	Inaugural Session	Prof (Dr.) Nimit Choudhary, Vice chancellor, Rajasthan Technical University, Kota	
	10:00 AM-11:30 AM	Inaugural Session	Prof. (Dr) Jawahar Suresetti, Vice Chancellor RISU & Internationally Celebrated Speaker	
	11:30 AM-1:00 PM	Atithi Devo Bhava in the Age of AI: Human Warmth, Indian Hospitality and Smart Service Excellence	Prof. (Dr.) Ashish Dahiya, Dean, MDU University, Rohtak	
	01.00 PM-2.00 PM	Lunch		
	02.00 PM-03.30PM	Industry 5.0 and Responsible Growth	Prof. (DR.) Sanjeev Saxena, HOD, Assam University	
	03:30 PM-05:00 PM	Home Assignment & Project		

PROGRAMME SCHEDULE: DAY 2

Date	Time	Topic	Speaker	
9th June 2026 (Tuesday)	10:00 AM- 11:30 AM	Emerging trends of AI and Human Workforce Transformation in Hospitality	Dr. Sunita Badhwar, Director, Skill Development Centre, Dr. B.R. Ambedkar University Delhi,	
	11:30 AM- 1:00 PM	AI in Tourism and Hospitality: Technology with Human Values	Prof. (Dr.) Kumar Ashutosh, Head, Delhi University	
	01.00 PM- 2.00 PM	Lunch		
	02.00 PM- 03.30PM	Future of Hospitality - Collaboration between Humans & AI	Prof. (Dr.) Nafees Haider Naqvi. Director, Jagran Lake University, Bhopal	
	03:30 PM- 05:00 PM	Home Assignment & Project		

PROGRAMME SCHEDULE: DAY 3

Date	Time	Topic	Speaker	
10th June 2026 (Wednesday)	10:00 AM-11:30 AM	Hospitality 5.0: Integrating Artificial Intelligence with Human Values	Prof. (Dr.) Manohar Sajnani Professor and Dean, Faculty of Hospitality and Tourism Amity University, Noida	
	11:30 AM- 1:00 PM	Beyond the Bot: Keeping Hospitality Human in an AI World	Prof. Paramita Suklabaidya, School of Tourism and Hospitality Services Management, IGNOU	
	01.00 PM- 2.00 PM	Lunch		
	02.00 PM- 03.30PM	Outcome-Based Hospitality Education in the Era of Artificial Intelligence	Prof. (Dr.) Gaurav Batla CT University	
	03:30 PM-05:00 PM	The Self-Driving Hotel: Agentic AI, Smart Spaces and the Augmented Hospitality Professional of 2035	Prof. (Dr.) Shankar Jha	
	05:00 PM- 06:00 PM	Home Assignment & Project		

PROGRAMME SCHEDULE: DAY 4

Date	Time	Topic	Speaker	
11th June 2026 (Thursday)	10:00 AM- 11:30 AM	AI Based Personalization and Consumer Behaviour Understanding guest preferences through data analytics	Prof (Dr) Ihtiram Raza Khan, Jamia Hamdard, New Delhi	
	11:30 AM- 1:00 PM	Transforming Tourism through AI: Pathways to Smart and Sustainable Futures	Dr. Gavinolla Mahendar Reddy, HOD, Associate Professor, Central University of Karnataka	
	01.00 PM- 2.00 PM	Lunch		
	02.00 PM- 03.30PM	Technology Law, Constitutional Governance and Emerging Legal Challenges in the AI Era	Mr. Rohit Kumar, Advocate-on-Record at the Supreme Court of India	
	03:30 PM- 05:00 PM	Sustainable Hospitality Through AI and Human Collaboration	Mr Suhaib Farooqui Hotel Manager Marriott International	
	05:00 PM- 06:00 PM	Home Assignment & Project		

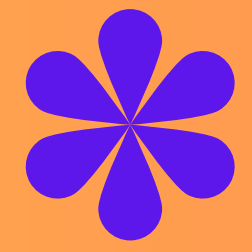
PROGRAMME SCHEDULE: DAY 5

Date	Time	Topic	Speaker		
12 th June 2026 (Friday)	10:00 AM- 11:30 AM	Hospitality 5.0: The Human Centric Approach balancing the Machine Centric Operations	Dr Asjad Usmani Head of Department (Management) Don Bosco Institute of Technology (GGSIPU), New Delhi		
	11:30 AM- 1:00 PM	The Evolving Soul of Hospitality in a Digital World	Prof. (Dr) Sarah Hussain, Head, Department of Tourism & Hospitality Management, Jamia Millia, New Delhi		
	01.00 PM- 2.00 PM	Lunch			
	02.00 PM- 03.30PM	From Automation to Emotion: Human-Machine Interaction and Human Touch in Hospitality	Dr Yashwant Rawal, Professor. ASH, Amity University, Jaipur		
	03:30 PM- 05:00 PM	From Automation to Emotion: Why Human Service Still Wins	Dr. Viana Hassan, CEO and founder of ETE Academy, Malta		
	05:00 PM- 06:00 PM	Home Assignment & Project			

PROGRAMME SCHEDULE: DAY 6

Date	Time	Topic	Speaker	
13th June 2026 (Saturday)	10:00 AM- 11:30 AM	Human-Centred Intelligence in Hospitality Education: Teaching AI- Enabled Service Without Losing the Soul of Hospitality.	Dr Dviya Jha, Associate Professor, Bennet University	
	11:30 AM- 1:00 PM	AI Transformation in the Hospitality Industry	Prof. (Dr.) Amrik Singh, LPU	
	01.00 PM- 2.00 PM	Lunch		
	02.00 PM- 03.30PM	Valedictory Session	Prof. (Dr.) Nadir R Karimov, Vice- Rector for International Relations and Professor at the Tashkent State University of Oriental Studies	
	03:30 PM- 05:00 PM	Examinations		

Meet our FDP Team



Dr. Amjad Imam Ansari

*Coordinator,
Asst. Professor
DHMCT, SMBS
Jamia Hamdard*



Dr. Abhishek Kumar

*Coordinator,
Asst. Professor
DHMCT, SMBS
Jamia Hamdard*



Dr. Anubha

*Co-Coordinator,
Asst. Professor
DHMCT, SMBS
Jamia Hamdard*



Ms. Deepali Indora

*Co-Coordinator,
Asst. Professor
DHMCT, SMBS
Jamia Hamdard*



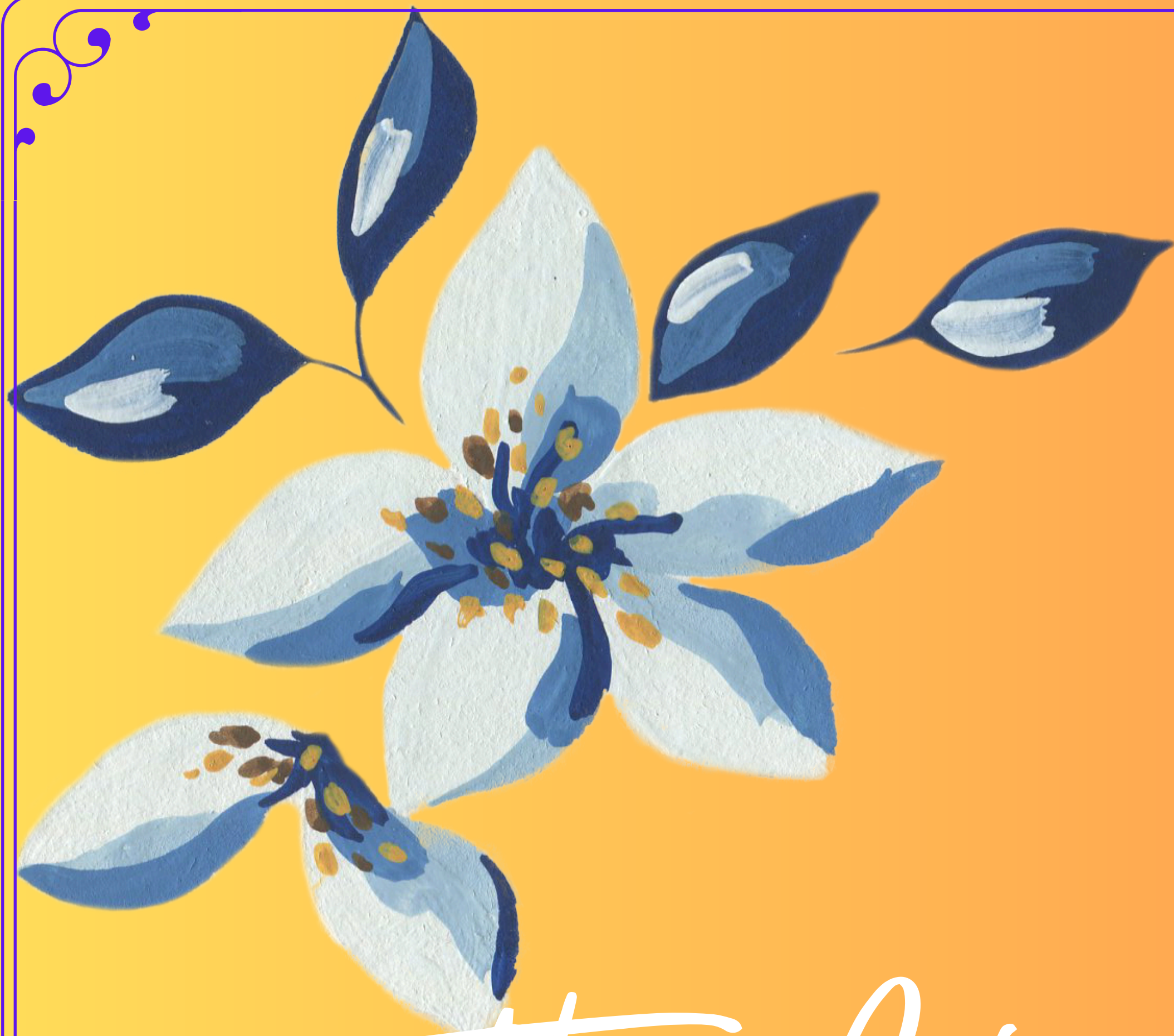
Dr. Priyanka Verma

*Co-Coordinator,
Social Media Coordinator
Asst. Professor
DHMCT, SMBS
Jamia Hamdard*



Prof. (Dr.) MD. Shahnawaz Abdin

*Organising Secretary,
Head of Department,
DHMCT, SMBS
Jamia Hamdard*



Thank You

